

Minimum System Requirements

These are the minimum system requirements for R.O. Writer DVI Suite to function properly in a shop environment.

Item	Requirement
R.O. Writer Support	The shop must be current on Support.
R.O. Writer	R.O. Writer Gen 2 (all versions) or Version 3 (all versions)
Operating System for DVI Command	Microsoft® Windows® 10 Professional, Microsoft® Windows® 11 Professional, Window Server® 2016, Window Server® 2019, or Window Server® 2022 To verify the Windows operating system: <ol style="list-style-type: none"> 1. Press and hold the Windows + R keys. 2. Type in "winver" and click OK. The preferred setup is to install DVI Command on the computer where R.O. Writer Server is installed.
Devices	<ul style="list-style-type: none"> • Apple® iOS version 13.0 or higher (iPhone® or iPad®) and/or Android™ 5.0 or higher (smartphone or tablet) • Access to Android Play Store or Apple App Store (to download the DVI app) • 5 megapixel (MP) camera for VIN scanning Note: Windows® 8 phones and tablets, Blackberry® phones, and Kindle Fire® tablets are not supported.
Network	Wireless router Note: Virtual private network (VPN) and virtual machine (VM) networks are not supported.
Remote Access (via cellular rather than local wireless network)	Optional. Not included with standard DVI installation. Network configuration for remote access (static IP, router access, network security, firewall settings, anti-virus, etc.) is not included as part of the standard installation package. If remote access is needed, it must be provided by the customer (professional IT assistance strongly recommended).

Document Revision 3

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